Virtual Servers

Using industry-leading SmartStack technology powered by Cisco UCS servers and Wimble SSD storage, NEOnet offers a cost-effective alternative to locally-hosted hardware. Through distributed administration, the customer still has complete administrative control over their virtual environment, giving them the locally hosted look and feel while leveraging a state of the art off-site data center in a privately-hosted cloud. The hosted virtual server helps customers save money while providing uncompromised performance.

Virtual server proposals include proven design developed around high performance technologies that are already in place and working at many schools. Our knowledgeable team is committed to delivering a prompt, courteous response to your virtual service needs. NEOnet delivers the support you deserve.

<u>Service Features</u>

- Operating system support as dictated by VMware
- Managed service options
 - Operating system updates
 - Backup and restore
 - Basic troubleshooting
 - Microsoft operating system and SQL licenses†
- Storage and backups
- Highly available data center
- Flexpod Infrastructure (Cisco UCS Servers and Netapp Storage)
- VMware powered virtual infrastructure
- Highly trained VMware and Microsoft experienced staff

Optional Features

- Replication to disaster recovery site for Tier 1 or Tier 2 redundancy (instant or near instant recovery)
- On-site high availability bundle provides on-site hosting of the managed service

†Assumes the customer has a current Microsoft Agreement for the Desktop bundle

<u>Customer Benefits</u>

- Eliminates local data center costs
 - Electricity
 - Hardware maintenance and support
 - Purchased services
- Reduces cyclical capital expenditures (hardware refresh)
- Provides fault tolerance not recognized in a local environment
- Eliminates the need for local talent to support the infrastructure

Courteous

Helpful

Knowledgeable

Prompt

Concerned

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NEOnet

Prompt. Courteous. Knowledgeable.

Support you deserve.